

COOKIES POLICY

The purpose of this Cookies Policy (“Policy”) is to describe, in details, the practices of GOIASA GOIATUBA ALCOOL LTDA in relation to the use of Cookies on our website <https://www.goiasa.com.br>. As we will describe below, we may collect Cookies from you when you, the User, visit our website or interact with us through it.

We would like, first of all, for you to know that GOIASA GOIATUBA ALCOOL LTDA is committed to respecting your privacy and providing transparency in relation to the use of your personal data by us. In this regard, so that you are familiar with our other personal data protection and privacy practices, we recommend that you also visit our [Privacy Statement](#), which introduces you to our data protection principles, how we use your personal data and how you can exercise your rights over them.

In this Cookies Policy you will find information about:

- the definition of Cookies and their operation.
- the types of Cookies we collect.
- the use of third-party Cookies on our Website.
- how to manage your Cookies.

Any material changes made to this Policy will be communicated to you. In any case, we invite you to, whenever possible, revisit this Policy, regardless of any notification of changes being sent.

If you have any questions regarding the provisions of this Policy or have any concerns regarding your personal data, please **CONTACT** us by email. jfdabdalla@goiasa.com.br - **Juliana de Fátima Domingos Abdalla** or through the Ombudsman Channel: <https://www.contatoseguro.com.br/goiasa>, we are always here to hear you!

1. WHO ARE WE

Whenever this Cookies Policy mentions “GOIASA GOIATUBA ALCOOL LTDA”, “company”, “we”, “us” or “our”, as well as grammatical variations of the first person plural, it refers to the company GOIASA GOIATUBA ALCOOL LTDA, enrolled with the National Register of Legal Entities - CNPJ/MF No. 02.773.950/0001-84, headquartered at Rodovia GO 040 - Km 194, Access 7 km on the right - PO Box 35 - Zip Code 75600-000 - Goiatuba - GO, Brazil.

Browsing our Website, you will learn more about GOIASA GOIATUBA ALCOOL LTDA, access relevant information about our company, what we do, our commitments to you, our contact channel, in addition to, of course, finding information about our products.

GOIASA GOIATUBA ALCOOL LTDA., for the purposes of applicable data protection laws, it acts as the Controller of your personal data.

* When we say “Controller”, it means the person responsible for the treatment of personal data, which is responsible for decisions regarding the treatment. We emphasize that it is possible that two people involved in the treatment are responsible concurrently and, in this way, they will be considered as co-controllers.

* When we say “Treatment”, it means any operation or set of operations carried out with personal data or sets of personal data, such as the collection, production, reception, classification, use, access, reproduction, transmission, distribution, processing, archiving, storage, elimination, assessment or control of information, modification, communication, transfer, dissemination or extraction.

2. WHAT ARE COOKIES AND HOW DO THEY WORK

Our Website uses Cookies, and similar technologies, in order to offer you the best possible service, including facilitating your navigation on our Website.

We may define Cookies as small text files that are sent to your browser when you visit and interact with any web page, including our Website, and are stored on your device, which may be a computer, smartphone or tablet, and may be accessed - unless you block or delete them - whenever you visit that website again.

Cookies are useful as they can store various types of information about your browsing on a website, depending on the nature of these Cookies, whether functional, performance, advertising, among others, as we will present below in a [Section 3](#) of this Policy. Through Cookies it is possible to improve the efficiency of your navigation, as they allow a website to remember your access choices, such as your preferred language, an item you have previously added to a shopping cart, or even to remember links that you clicked on earlier.

Other technologies similar to Cookies, such as pixels and JavaScript, for example, may allow the collection and storage of information related to you, such as the IP address of the device you are using to access a website, the date and time of access and the name domain and host from which you access the internet. This information may be used, among other purposes, to measure traffic to a website and make it more useful and efficient.

In particular, the types of Cookies that GOIASA GOIATUBA ALCOOL LTDA may use when you browse our Website and interact with us are described in a [Section 3](#) below.

3. WHICH COOKIES DO WE COLLECT

Cookies may be classified into two main categories: (1) “[Session](#)” cookies, which are deleted as soon as you stop browsing any page on the Internet, and (2) “[Persistent](#)” cookies, which remain stored on your computer or mobile device, and may be accessed from time to time, even that you are not accessing any website.

On our Website, we may use the following Cookies:

STRICTLY NECESSARY COOKIES

These are Cookies that cannot be deactivated on our systems, as they are essential for the functioning of our Website. These Cookies do not store personally identifiable information, but only general configuration data, for example for optimal display of a video, such as buffer size and screen resolution information, your browser settings to display our Website in the best way in your screen or load the Website evenly so that it remains accessible.

Attention: Our Website gives you the ability to block these Cookies. However, we would like you to know that, once blocked, some parts of our Website may not function.

PERFORMANCE COOKIES:

These are Cookies that allow us to count visitors and monitor traffic on our Website: they help us to know which pages are most accessed and to identify how Users move around our Website.

Attention: If you do not allow the use of these Cookies, we will not know when you have visited our Website. Therefore, we will not be able to monitor your performance.

FUNCTIONAL COOKIES:

These are Cookies that allow us to analyze the behavior of website visitors and identify the most accessed content. Through them we may also offer the option of storing your login information so that you do not have to enter it every time you access our website, for example. These Cookies help us improve our services, as they are able to ensure that Website Users access exactly the information they are looking for and that their preferences remain known to us.

Attention: We would like you to know that if you do not allow the use of these Cookies, some or all of these services on our Website may not function properly.

SOCIAL MEDIA COOKIES:

These are Cookies installed by a variety of social media services that may be added to our Website in order to allow you to be able to share our content on your social networks. These Cookies are able to track your browser on other Websites and create a profile of your interests. This may affect the content and messages you access on other Websites you visit.

Attention: If you do not allow the use of these Cookies, you may not be able to use or view these sharing tools and join/like our pages using these social media tools.

4. THIRD-PARTY COOKIES

It is important for you to know that, through your Cookies, third parties may continue to monitor your online activities even if you are no longer using our services. We therefore recommend that you periodically review and/or delete your browsing history if you want to prevent third parties from continuing to access your information.

As it is beyond our control, GOIASA GOIATUBA ALCOOL LTDA is not responsible for the use of Third-party cookies.

5. WHAT DO WE USE COOKIES FOR

GOIASA GOIATUBA ALCOOL LTDA is committed to offering you the best service and the use of Cookies contributes significantly to this.

Therefore, it is important for you to know that we use Cookies for the following purposes:

- **Security:** We use Cookies and other similar technologies to make your interactions with us faster and safer.
- **Authentication:** we use Cookies to recognize your profile when you visit our Website. With this, we are able to identify and verify your account automatically.
- **Personalization:** we use Cookies and similar technologies to personalize your experience on our Website. As a result, we are able to record previous activity and research done on our Website so that each time you return, we can provide you with additional information related to your previous activity or research.
- **Preferences:** we use Cookies so that we can remember your browser settings and your preferences, such as your default browsing language, for example.
- **Performance, Analytics and Research:** we use Cookies to better understand your needs and interests, improve our commercial and promotional efforts, as well as personalize the content, presentation and Services we offer.

6. HOW TO MANAGE THE USE OF COOKIES

Cookies settings may be changed directly by you, through your own browser. Through these settings, you can restrict, block or delete cookies from any webpage you have visited or interacted with. Remember, however, that each browser has a different configuration operation. To learn how to manage Cookies in your preferred browser, we recommend that you access the links below:

- Internet Explorer
- Mozilla
- Google Chrome
- Safari

Attention: The use of Cookies is extremely important for the improvement of our products, so that you have a better experience on our Website. If you make any settings in Cookies that are strictly necessary and functional, the operations and functionality offered on our Website may be compromised.

7. CHANGES TO THE COOKIES POLICY

GOIASA GOIATUBA ALCOOL LTDA may update this Policy periodically, in compliance with changes in legal, regulatory or operational requirements, always in accordance with applicable personal data protection laws. But don't worry! Whenever we make material changes to the content of our Cookies Policy, we will inform you before it is applicable to you. In addition, if any of these changes require us to obtain your consent, we will do so.

We emphasize the importance of reviewing this Policy regularly. Thus, you will always be updated about our information and practices related to the use and protection of your personal data and other information.

8. CONTACT

If you have any questions about the content of this Policy, please do not hesitate to contact us! Our team will always be available for any clarifications.

To contact us, you can (i) send an email with your question/comment to our Person in Charge, through the address jfdabdalla@goiasa.com.br - Juliana de Fátima Domingos Abdalla, or contact us through the Ombudsman Channel: <https://www.contatoseguro.com.br/goiasa>.