

GOIASA PRIVACY STATEMENT

Welcome to Goiasa website

First of all, we would like you to know that Goiasa is committed to respecting your privacy and, therefore, we have prepared this Privacy Statement detailing to you our data protection principles, the way we use your personal data and the way you can exercise your rights over them.

This Declaration is directed to:

- Visitors to Goiasa;
- Goiasa customers; and
- Users of Goiasa's websites or social networks.

This Declaration, however, is not directed to:

- Employees and former employees of Goiasa;
- Service Providers/Suppliers of Goiasa;
- Candidate for job positions at Goiasa.

If the Statement does not apply to you, please **CONTACT** us to receive appropriate information about how we use your personal data.

PRINCIPLES FOR DATA PROTECTION AND PRIVACY:

Goiasa is diligently committed to complying with all the principles established in the applicable data protection laws when treating your personal data. Thus, Goiasa uses its best efforts to ensure that your data is processed in the following terms:

- is performed for a legitimate, specific, explicit purpose and informed to you;
- is compatible with the purposes informed to you, according to the context of the treatment;

- is limited to the minimum necessary to achieve the data treatment purpose, in a proportionate and not excessive manner in relation to that purpose;
- is transparent, with clear, accurate and easily accessible information about the treatment and respective agents (data controllers and operators) involved in the treatment, as well as the guarantee of facilitated and free consultation on the form of treatment and completeness of your personal data;
- is not discriminatory, illegal or abusive in relation to its purpose;
- is compliant and secure, with the adoption of technical and administrative measures aimed at preventing and protecting your personal data from security incidents, as well as demonstrating our compliance with and respect to the rules for the protection of personal data and effectiveness of our measures.

It is important for you to know that not all of the data treatment activities that we will describe in the Data Treatment Activities Table below apply to you, this will depend on how you interact with us.

In addition, the types of personal data that we collect, process, store, or, more broadly, treat about you also depend on your relationship with Goiasa, and we will not always use all the personal data described below.

You must carefully read the information below so that you can understand the treatment of your personal data. It is our goal that you understand this Statement, so if you have any questions, please contact us under the **CONTACT** section below.

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WHO ARE WE?

GOIASA GOIATUBA ÁLCOOL LTDA., incorporated under the National Register of Legal Entities - CNPJ No. 02.773.950/0001-84, headquartered at Rodovia GO 040, km 194, Rural Area, in the city of Goiatuba, in the State of Goiás (hereinafter only referred to as "Goiasa") is responsible for the personal data you share with us. Whenever you find the words "Goiasa", "us" or "our", we are referring to **GOIASA GOIATUBA ÁLCOOL LTDA.**

For the purposes of applicable data protection laws, we are the Controllers of your personal data.

- Controller means the person responsible for the Treatment of Personal Data, which is responsible for decisions regarding the Treatment. We emphasize that it is possible that two people involved in the Treatment are responsible concurrently and, in this way, they will be considered as Co-controllers.

WHAT IS PERSONAL DATA?

"Personal data" means any data that identifies or makes a natural person identifiable. They may include, for example:

- Name;
- Last name;
- Address;
- Telephone or cell phone;
- Profile on social networks;
- Photos;
- Internet Protocol (IP) address of your computer;
- Media Access Control (MAC) address of your mobile device;
- Cookies;
- Health data;
- Among others.

WHAT IS TREATMENT AND WHAT IS THE APPLICABLE LEGISLATION?

According to the General Personal Data Protection Law (Law No. 13.709/2018 or “GDPR”), treatment means any operation or set of operations carried out with personal data or sets of personal data, such as the collection, production, reception, classification, use, access, reproduction, transmission, distribution, processing, archiving, storage, elimination, assessment or control of information, modification, communication, transfer, dissemination or extraction.

For the purposes of this Privacy Statement, whenever we mention applicable data protection laws, we mean:

- GDPR;
- Civil Rights Framework for Internet Use (Law No. 12.965/2014 and Decree No. 8.771/2016);
- Federal Constitution;
- Brazilian Civil Code;
- Penal Code;
- Consumer Defense Code (Law No. 8078/1990 and Decree No. 7963/2013);
- Any other laws and regulations regarding privacy, secrecy and protection of personal data that are applicable and, if applicable, all guidelines, standards, rules, ordinances, regulations and codes of practice and conduct issued by the personal data protection authority, or other relevant supervisory authority.

WHAT PERSONAL DATA CAN WE TREAT AND HOW?

Collection, purpose and types of personal data treated

We may collect or receive your personal data directly from you, through our records, the surveillance cameras of our facilities, our contact channels, contracts signed with us, among others; or third parties authorized to share your personal data with us.

Whenever we collect data in forms, we will indicate, by means of asterisks, the mandatory fields to be filled in, so that we can provide our services to you.

Personal Data Treatment Table

In the Personal Data Treatment Table below, we have gathered information on how we may collect and use your personal data, in more details:

TO WHOM DOES IT APPLY?	ACTIVITY	HOW DO WE COLLECT YOUR PERSONAL DATA?	WHAT IS THE PURPOSE OF TREATMENT?	WHAT KIND OF DATA DO WE COLLECT?
Customers	Customers Registration and product sales	Information is collected when you: <ul style="list-style-type: none"> Contact us to request a commercial proposal; Forward your documentation for credit analysis and/or preparation of a sales contract. 	We may use personal data to: <ul style="list-style-type: none"> Register you as our customer to provide our products; Prepare commercial proposal; Perform credit analysis; Draw up a sales contract; Issuance and release of invoices and payment of revenue; Confirmation of data and verification of any restriction on the issuance of invoices; Contact you about trading. 	Depending on how much you interact with us, data may include: <ul style="list-style-type: none"> Name and last name; Address; CPF [Individual Taxpayer's Registration Number]; RG (ID Card); Email; Phone; Marital Status; Place of Birth; Signature.
Visitors and Customers	Registration and access control of people visiting our facilities	Information is collected when you: <ul style="list-style-type: none"> Make your registration for entry into our facilities. 	We may use personal data to: <ul style="list-style-type: none"> Register you as a visitor to our facilities; Generate access credential; Monitor your access/visit during the period you are on our premises; Report internally for access control. 	Depending on how much you interact with us on your visit, data may include: <ul style="list-style-type: none"> Name and last name; CPF [Individual Taxpayer's Registration Number]; RG (ID Card).
Visitors and Customers	Camera monitoring and incident control	Information is collected when you: <ul style="list-style-type: none"> Are in our physical facilities, through cameras in our facilities. 	We may use personal data to: <ul style="list-style-type: none"> Monitor Goiasa's facilities and provide them, when necessary, to authorities and internal areas, for 	The data collected may include: <ul style="list-style-type: none"> Image.

TO WHOM DOES IT APPLY?	ACTIVITY	HOW DO WE COLLECT YOUR PERSONAL DATA?	WHAT IS THE PURPOSE OF TREATMENT?	WHAT KIND OF DATA DO WE COLLECT?
			control and security purposes.	
Users	Social networks and websites	Information is collected when you: <ul style="list-style-type: none"> Interact with us through Goiasa's social networks with comments, criticisms, suggestions, praise and mentions; Send private messages to us. 	We may use personal data to: <ul style="list-style-type: none"> Interact with or contact you (including reposting content generated by you that mentions Goiasa); Respond to and process a request made by you. 	Depending on how much you interact with us, such data may include: <ul style="list-style-type: none"> Name and last name; Profile on social networks; Image; Phone; Email.
Visitors, Customers and Third Parties	Whistleblowing channel	Information is collected when you: <ul style="list-style-type: none"> File a complaint or request on our publicly available channel (by email, phone, instant messaging app or physically, at our boxes). 	We may use personal data to: <ul style="list-style-type: none"> Manage and investigate complaints. 	Depending on how much you interact with us (the contact may even be anonymous), data may include: <ul style="list-style-type: none"> Full name; Email; Date of Birth; Address; Information about the complaint/request.
Visitors, Customers or other people with disputes involving Goiasa	Judicial and pre-litigation proceedings	Information is collected when: <ul style="list-style-type: none"> We receive summons; We receive a notification; We enter into a contract with you; An incident occurs on our physical premises and we collect your information; We carry out searches in public databases. 	We use your information to: <ul style="list-style-type: none"> Exercise our defense in a legal proceeding; Exercise our regular rights in administrative, judicial or arbitration proceedings; Reply or make a notification. 	Depending on the suit, it may include: <ul style="list-style-type: none"> Name and last name; Signature; RG (ID Card); CPF [Individual Taxpayer's Registration Number]; Phone; Email address; Marital Status; Nationality; Information about lawyers;

TO WHOM DOES IT APPLY?	ACTIVITY	HOW DO WE COLLECT YOUR PERSONAL DATA?	WHAT IS THE PURPOSE OF TREATMENT?	WHAT KIND OF DATA DO WE COLLECT?
				<ul style="list-style-type: none"> • Information about other procedural parties/involved in the dispute; • Profession; • Company; • Information about the suit.

Who can access your personal data?

Goiasa respects your privacy and undertakes not to share your personal information unless authorized by you or in any of the cases described below:

• To our Business Partners and Service Providers*:

Goiasa maintains a rigorous process for contracting with partners and service providers, selecting only trusted third parties to carry out commercial activities on our behalf. When it is necessary to share your personal data with these partners or service providers, we only provide personal data to the extent necessary for the third party to perform the service.

In our contracts, we maintain data protection clauses that oblige our partners or suppliers to commit to the same level of protection and privacy of their data just as Goiasa would have if it were treating them directly, this includes confidentiality obligations, reasonable security measures, compliance with all applicable data protection legislation treatment principles, among others.

We may disclose your personal data to our partners or service providers as necessary to:

- management of our reception;
- management of our complaints and requests;
- management of our security camera;
- accounting;
- management of our website and our social networks;
- advisory, pre-litigation and litigation legal advice;
- cloud data storage or external databases.

***INTERNATIONAL DATA TRANSFER:** It is important that you know that certain partners or service providers may have part, or all of their operations located in other countries, such as cloud storage services. We only transfer your personal data outside Brazil in a secure manner and in accordance with the rules and principles established in applicable data

protection laws, taking appropriate measures to ensure that third parties comply with the provisions of this Privacy Statement.

• **Corporate operations:**

We may share your personal data with individuals or legal entities that are, in any way, involved in corporate operations of Goiasa, such as acquisitions, mergers, among others.

• **To comply with legal measures, our legal or regulatory obligations and our rights:**

We may have a duty to disclose your personal data to authorities or other applicable entities to: (i) comply with our legal or regulatory obligations; (ii) investigate possible violations of rights; (iii) guarantee your safety and the safety of third parties, being, for example, necessary to share your data with police and fire authorities; (iv) detect or prevent fraud and technical difficulties; (v) exercise our rights or allow our customers, visitors, employees, partners or other service providers to exercise their rights; (vi) investigate, prevent or take action related to illegal, suspected or actual activities, or to cooperate with public bodies and; (vii) comply with legal obligations or any other determination before government and judiciary bodies. We will only maintain such sharing to the extent required to fulfill these obligations.

• **To protect your physical integrity or protect your health or that of third parties:**

If an incident occurs on our premises, which puts your physical integrity and/or that of third parties at risk, it may be necessary for Goiasa to share your personal data with health authorities or emergency entities. We will only do this to the extent necessary to ensure the protection of the health and protection of the physical integrity of those involved.

Legal bases used for the Treatment

Goiasa would like you to know that we will not process your personal data without having a legal basis for doing so, in compliance with applicable data protection laws. The legal basis for collection and treatment of your personal data will depend on the personal data in question, as well as the purpose of treatment. Usually, the bases applicable to the treatments carried out by Goiasa will be the following:

Our or your legitimate interest.

We will use this legal basis, for example:

- To manage our social networks, service channels and to forward demands from users, customers, and visitors to our responsible areas.
- To monitor and follow up relevant events, ensuring the regular operation of our facilities, yours and our property and physical security.
- To ensure the security of our website and other institutional tools we use, so that they are safe and are working properly and up-to-date.
- To maintain access control to our facilities.
- To maintain a relationship with our customers.
- To process your report on our reporting channel.

<ul style="list-style-type: none">• To maintain reports and other controls on our business activities.
<p>Execution of a contract with you. We will use this legal basis to provide the services you request from us, in compliance with our contractual partnership or in compliance with preliminary procedures related to the contract to which you are or will be a party.</p>
<p>Fulfillment of a legal or regulatory obligation or the regular exercise of our rights. We will use this legal basis if any law or regulation applicable to Goiasa requires the treatment of your data, or if it is necessary for the regular exercise of our rights, such as, for example, to obtain legal representation, legal advice or to carry out the necessary acts in judicial, administrative or arbitration proceedings in which Goiasa is involved, whether directly or indirectly.</p>

Treatment of Minors' Data

Goiasa may process data of minors who visit our facilities. Considering that the applicable data protection laws have specific rules for the treatment of personal data of children and adolescents, which must be carried out in their best interest, we will always act in accordance with these specificities and principles, such as, for example, performing the treatment data from children only with the specific and prominent consent given by at least one parent or legal guardian.

Duration of treatment

We will only store your personal data for the period necessary to fulfill the treatment purposes for which the data was collected, as described in this Privacy Statement. We may also store your data for an additional period to comply with our legal or regulatory obligations, for the regular exercise of our rights in judicial, administrative or arbitration proceedings, or to meet any of your needs, such as, for example, if you make any request to us.

If there is no longer any legal basis applicable to the treatment of your data, it will be removed from our systems and records or anonymized, which means that the information will no longer be able to identify or make you identifiable.

Are your personal data safe?

Goiasa uses its best efforts to ensure the security and protection of your personal data, through the adoption of administrative, technical, and physical measures to prevent and stop unauthorized access to your data, losses or any other security incidents, seeking to ensure your privacy and the confidentiality of your personal information.

To this end, Goiasa has a privacy governance and personal data protection program, which maintains continuous and structured risk management actions involving your privacy, processes for monitoring risk mitigation actions, elaboration and dissemination of internal policies and standards concerning data protection and information security issues, among other actions, aiming to comply with the rules of applicable data protection laws and to keep up to date with the best market practices.

Finally, we are attentive to the storage of your personal data in secure environments, employing the technical and organizational security measures required by law, considering the state of technology.

Social media and user-generated content

Social networks, in principle, allow users to generate their own content. It is therefore important that you do not lose sight of the fact that any content generated by you and posted on one of our social networks can be viewed publicly, unless sent privately by you. Therefore, we recommend that you should be careful when sharing personal data publicly, whether yours or of third parties, such as addresses, personal telephone numbers, in addition to bank details. Goiasa is not responsible for the content generated by you or third parties on our social media.

YOUR RIGHTS

It is an essential part of the GDPR to recognize the rights to privacy and protection of personal data of holders. Thus, in accordance with the law, you may exercise, as applicable to your case, the following rights over your personal data:

• The right to obtain confirmation of the existence of treatment by Goiasa;
• The right to receive information about the sharing of data by Goiasa with public and private entities;
• The right to access data that Goiasa holds about you, subject to our trade and industrial secrets, if you request a complete statement;
• The right to correct data that are inaccurate, outdated or incomplete;
• The right to delete data, when treated with your consent*;
• The right to revoke consent you have given to us;
• The right to request the anonymisation, blocking or deletion of your personal data considered unnecessary, excessive or treated in non-compliance with the GDPR*;
• The right to request the review of decisions made solely on the basis of automated treatment that affect your interests, including decisions aimed at defining your personal, professional, consumer and credit profile or aspects of your personality;
• The right to obtain information about the possibility of not providing consent and about the consequences of denial;
• The right to object to the treatment based on one of the hypotheses of waiver of consent;
• The right to petition the national data protection authority**;
• The right to the portability of your data.

* There are situations in which Goiasa must keep your personal data, which may mean that we will not be able to fulfill your request for deletion. In these cases, we will send you a communication indicating the reasons that prevent such exclusion, which may be, for example, to ensure the regular exercise of our rights in legal proceedings, compliance with any legal obligation, among others.

****** You have the right to contact and/or petition the National Data Protection Authority (DPA) to file a complaint against Goiasa's data protection and privacy practices. However, we ask you not to hesitate to contact us, using the information below, before submitting any complaint to the competent data protection authority, so that we may try to resolve your question or complaint promptly.

Please note that in order to process your request to exercise rights securely, we may, from time to time, ask you for proof of your identity.

If you would like to exercise any of the rights listed above, or if you are not sure whether they are applicable and, if so, to what extent, you may contact us at the following address: jfdabdalla@goiasa.com.br - Juliana de Fátima Domingos Abdalla or contact us through the Ombudsman Channel: <https://www.contatoseguro.com.br/goiasa> .

CHANGES TO THE PRIVACY POLICY

This Privacy Statement may be revised by Goiasa at any time, which is why we recommend that you visit this Statement periodically to stay updated on the way we treat your personal data.

But don't worry! Whenever we make material changes to the content of our Privacy Statement, we will inform you before it is applicable to you. In addition, if any of these changes require us to obtain your consent again, we will do so.

CONTACT

If you have any questions or need further information about this Privacy Statement, including information on how to exercise your rights, you may contact us at the following address: jfdabdalla@goiasa.com.br - Juliana de Fátima Domingos Abdalla or contact us through the Ombudsman Channel: <https://www.contatoseguro.com.br/goiasa> .